

## Terms and conditions for staying in the guesthouse at MOUNT SAINT BERNARD ABBEY

*Please note that, by confirming your booking, you accept the following terms and conditions, intended to ensure the smooth running of the guesthouse.*

- ❖ The community reserves the right to cancel bookings in the event of deaths, professions, or functions private to the community.
- ❖ Any meetings held in the guesthouse during your stay should finish by 8.00 p.m. unless by prior arrangement with the guestmaster at the time of booking.
- ❖ If for some reason you are unable to come, having booked, please inform the guestmaster at the earliest opportunity.
- ❖ If you have special dietary requirements, please bring your own food. The guests eat the same food as the community: we are unfortunately not able to accommodate special needs.
- ❖ Please inform the guestmaster if you intend to be absent from a meal during your stay.
- ❖ The time of arrival for new guests is between 2.30 p.m. and the evening meal at 6.00 p.m. Arrivals outside this time must be arranged with the guestmaster beforehand. We lock the door of the guesthouse at 8.15 p.m.
- ❖ We do not normally accept bookings for one night only.
- ❖ On the day of your departure, *please vacate your room by 10.00 a.m.*, leaving the key in the door.
- ❖ We ask all guests, before they leave, to strip their bed and place dirty linen in the laundry basket.
- ❖ The preferred method of booking is by email. For those without access to the internet, bookings may be made by phone from 9.30 a.m - 12.00 noon from Monday to Saturday. The brethren retire at 8.00 p.m. and are not available to respond to emails or phone calls after this time.

### *Contact details*

Guestmaster: Brother Adam OCSO

Email: [abbeyguest@btinternet.com](mailto:abbeyguest@btinternet.com)

Tel: 01530 839162, 01530832298 or 832022 (option 3)